From: HJR153

**Sent:** Monday, August 30, 2004 8:49 AM

To: HJR153

Subject: HJR153 - Betsy Decker

Name: Betsy Decker

Street: 1202 Country Club Rd

City, State, Zip: Newport News, VA 23606

Phone Number:

Email:

Utility Type: all

Company Name: Cox Cable, Dominion, Verizon

Comments: When building new anything, there is no reason why utility lines cannot be buried. They should also be buried when building or renovating highways, such as Warwick (Rt. 60) in NN. They should be buried in dense tree areas. If it's taking too long to make repairs, then us less employees and make them work faster! There always seems to be several people standing around on some repairs although I have to say Cox doesn't ever send out too many staff for the problem. In heavy tree areas I would imagine it's a trade off with less repairs that take longer versus having the electricity go out more.